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PATENT TRADEMARK OFFICE

Substitute for Form PTO 1449

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

Complete if Known

Application No.	09/709,993
Filing Date	11/10/2000
First Named Inventor	Matthew Brown
Art Unit	3692
Examiner Name	Graham, Clement B.
Attorney Docket No.	1160215-0503576

Sheet 1 of 2

U.S. PATENT DOCUMENTS

Examiner initials	Cite No.	DOCUMENT NUMBER	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind code ² (if known)			
		US-			

FOREIGN PATENT DOCUMENTS

Examiner initials	Cite No.	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ -Number ⁴ -Kind code ⁵ (if known)				

OTHER PRIOR ART - NON-PATENT LITERATURE DOCUMENTS

Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T ⁶
	1	Office Action Final Rejection for 09/570,150, filed on 08/12/2005	
	2	Office Action Non-Final Rejection for 09/570,150, filed on 02/08/2005	
	3	Office Action Non-Final Rejection for 09/570,150, filed on 08/26/2004	
	4	Office Action Final Rejection for 09/570,150, filed on 02/12/2004	
	5	Office Action Final Rejection for 09/570,150, filed on 10/21/2003	
	6	Office Action Non-Final Rejection for 09/570,150, filed on 04/14/2003	
	7	Office Action Final Rejection for 09/570,150, filed on 03/22/2002	
	8	Office Action Non-Final Rejection for 09/570,150, filed on 08/07/2001	
	9	Information Disclosure Statement for 09/570,150, filed on 11/13/2000	
	10	Information Disclosure Statement for 09/570,150, filed on 11/01/2000	
	11	Original Application for 09/570,150, filed on 05/12/2000	

EXAMINER SIGNATURE /Clement Graham/

DATE CONSIDERED 09/11/2008

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter office that issued the document, by the two-letter code (WIPO Standard ST. 3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

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Sheet	2	of	2	Attorney Docket No.	1160215-0503576
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	12	Office Action Final Rejection for 09,709,942, filed on 03/04/2005	
	13	Office Action Non-Final Rejection for 09/709,942, filed on 10/08/2004	
	14	Office Action Final Rejection for 09/709,942, filed on 05/06/2004	
	15	Office Action Non-Final Rejection for 09/709,942, filed on 09/25/2003	
	16	Information Disclosure Statement for 09/709,942, filed on 09/09/2001	
	17	Original Application for 09/709,942, filed on 11/10/2000	
	18	Office Action Final Rejection for 09/710,651, filed 07/06/2004	
	19	Information Disclosure Statement for 09/710,651, filed on 05/24/2004	
	20	Office Action Non-Final Rejection for 09/710,651, filed on 02/25/2004	
	21	Office Action Final Rejection for 09/710,651, filed on 09/15/2003	
	22	Office Action Non-Final Rejection for 09/710,651, filed on 08/27/2002	
	23	Information Disclosure Statement for 09/710,651, filed on 11/10/2000	
	24	Original Application for 09/710,651, filed on 11/10/2000	

CONVERGYS CROSS REFERENCES

Examiner initials	Cite No.	
	1	09/570,150
	2	09/709,942
	3	09/710,651
	4	
	5	

Copies of Foreign Patent Documents and Other Prior Art submitted with Information Disclosure Statement filed with U.S. Application Serial No. . If additional copies needed, please contact patent attorney.

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